

1.

The Council of the Isles of Scilly's Lifelong Learning team are planning next year's program and need your help! We would like you to answer some short questions which shouldn't take more than a couple of minutes of your time. Your feedback will help us to develop and improve the Lifelong Learning service to suit your needs. You can answer anonymously but if you would like us to contact you regarding your responses please add your name and contact details at the end of the form.

If you would prefer to complete this online you can do so here: <https://www.surveymonkey.co.uk/r/63HSR5V>

We really appreciate your feedback whether you have previously used our services or not.

Thank you for your help!

1. Please tell us your gender and age group.

| | 18 to 25 | 26 to 35 | 36 to 45 | 46 to 55 | 56 to 65 | 66 to 75 | 76 + |
|--------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Male | <input type="checkbox"/> |
| Female | <input type="checkbox"/> |

2. Which Island do you live on?

- St Marys
- St Agnes
- St Martins
- Bryher
- Treasco

3. Which Lifelong Learning services have you used? (Please tick all that apply.)

- Attended a recreational course i.e. arts & crafts, cookery
- Attended a job related course i.e. health and safety, management, First Aid
- Attended an IT course or IT Support in the library
- Received careers advice
- Received information, advice and guidance on funding
- Received information, advice and guidance on courses or training options
- Used our rooms or resources
- Taken an exam at the centre
- Had a Skills Hub Review
- None

Other (please specify)

4. If you have used our services, how would you rate the quality of the service that you received?

- Great
- Good
- Satisfactory
- Poor

Please comment

5. What is the best time for you to attend courses? (please tick all that apply)

- Spring
- Summer
- Autumn
- Winter
- Morning
- Afternoon
- Evening
- Weekday
- Weekend

Please give reasons for your choices.

6. What subjects would you like to see delivered on the Isles of Scilly? (Please tick all that apply)

- Art
- Beauty
- Health and Wellbeing
- Crafts
- IT/ Computer Support
- Languages
- Music and Dance
- Photography
- Sport and Fitness
- Horticulture, Wildlife and the Natural Environment
- Cooking and Healthy Lifestyles
- The Environment and Sustainability
- Training to support your business (please contact us at lifelonglearning@scilly.gov.uk to discuss your business training requirements)

7. Are there any specific courses that you would like to see delivered on the Isles of Scilly?

8. Is there anything that has prevented you from participating in a course at Lifelong Learning?

9. Which of the following marketing mediums do you use to find out about our courses and events at Lifelong Learning? (Please tick all that apply)

- Facebook Page
- Posters
- Email
- Word of Mouth
- Direct (via telephone or face to face)

Other (please specify)

10. Do you have any other ideas or comments that would help us to improve and shape the service we offer?

11. If you would like us to contact you regarding any of your responses please provide your name and email address below:

Thank you for completing our survey- your feedback is very important to us!

If you have completed a paper version of this survey, please return your completed questionnaire to one of the following locations:

- **St Marys Library**
- **Town Hall Post Box**
- **Carn Gwaval Wellbeing Centre**
- **Normandy Pool**