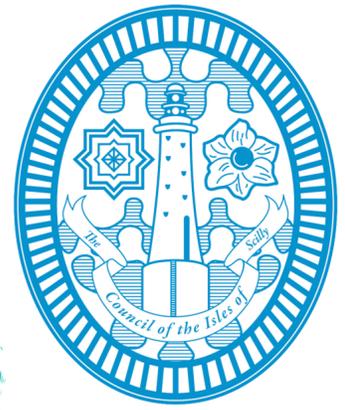


REOPENING WASTE & RECYCLING SITES: FAQs



FREQUENTLY ASKED QUESTIONS

1 What happens if the items I need to dispose of require payment?

You will be advised at the time of booking. Please visit www.scilly.gov.uk/environment-transport/waste-recycling/updates-forms/fees-charges/household-fees-charges for information on fees and charges for household waste.

2 I will need to visit the Porthmellon site in a commercial vehicle. Will the site operatives need to see my temporary vehicle permit?

You will need to declare this at the time of booking and we will record this information electronically. If you do not have a permit, but wish to access the site in a commercial vehicle, you need to ensure you complete a Temporary Vehicle Permit application form. https://scilly.gov.uk/environment-transport/waste-recycling/waste-recycling-sites/Temporary_vehicle_permit.

3 I will need to ask local hauliers to help me dispose of my material as I cannot visit the site myself. Will the Council's commercial fees and charges still apply?

Yes, this policy applies to the disposal of all commercial waste. The Council is not in a position to change this policy at this time, but we are aware of the issues this can cause for residents, particularly those without a vehicle, and are looking at options moving forward to help support the community.

4 I live nearby and I'm concerned about traffic and vehicles turning. What traffic management does the Council have in place?

The visiting time slot is by appointment only and will restrict traffic coming down the Moorwell Lane. Site operatives will be available in high-vis on the main Porthmellon Rd and at the entrance to the site, to ensure anyone without an appointment is safely turned away. We have consulted with the Isles of Scilly Police.

5 I usually visit the site on foot or by bike as I don't have a car, will this still be possible?

Unfortunately not at this time. We need to ensure everyone's health and safety whilst visiting our sites and feel this could be compromised if we allowed pedestrians on site at this time. We would encourage you to consider applying for an Additional Waste Collection instead.