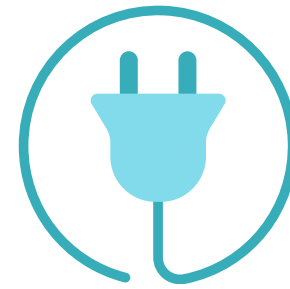
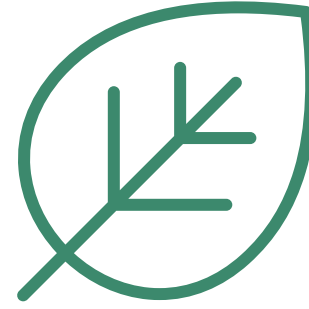


# ADDITIONAL WASTE COLLECTIONS GUIDANCE



St Mary's | 5th January 2021



The Additional Collections of household waste have been put in place to help alleviate the pressure caused due to COVID-19. As the Porthmellon Waste & Recycling Centre has re-opened this service is now only available to residents who would ordinarily qualify for an Assisted Collection by the Council, or because of COVID-19 are aged over 70 or classed as vulnerable.

Any household with COVID-19 symptoms or a confirmed case, should not access this service.

## FAQs

### 1. How do the Additional Collections Work?

*You need to contact the Infrastructure Department by calling 01720 424450 (voicemail only) or email [infrastructure@scilly.gov.uk](mailto:infrastructure@scilly.gov.uk) to book a collection slot. Please give at least a week's notice. All material needs to be left in the same location as your residual waste and recycling is normally put for collection.*

### 2. What items can be collected by the Council?

- Household waste and recycling only.
- Garden waste in standard residual 'black bag' waste sacks, a limit of 6 per property, per collection. Customers need to be able to pick the bags up themselves. Operatives won't be able to collect bags they cannot lift safely. If you would like to reuse your bag, please leave a container and instructions.
- Small Electrical Items, no bigger than a standard household microwave e.g. toaster, kettle, iron, hairdryer, blender. Small loose items e.g. cables, charges, wires can be placed into a carrier bag and tied at the top.
- Single items of small 'bulky' waste no bigger than a standard household microwave- please ensure any loose items are placed into a carrier bag and the bag is tied at the top.

### 3. What items can't the Council collect & how can I get help?

- Paint and household chemicals will not be accepted. Please inform us if you need help with these items.
- For items the Council cannot collect e.g. over-sized cardboard boxes, washing machines, sofas, fridges etc. please contact Richard Hand Haulage or Island Carriers, as usual. This needs to be by private arrangement.

*For information on Assisted Collections, please contact the Infrastructure Department.*