

ACCESSING THE PORTHMELLON HWRC



GUIDANCE FOR HOUSEHOLDERS | NOVEMBER 2020

THE PORTHMELLON WASTE & RECYCLING SITE IS CURRENTLY OPEN AND IS BEING MANAGED FOLLOWING GOVERNMENT GUIDANCE. To ensure the health and safety of our staff and visitors there are changes to site operations with essential restrictions in place. Please ensure you read our guidance before planning a visit.

- Anyone who is extremely vulnerable and is remaining at home for shielding purposes; symptomatic with coronavirus (COVID-19); in a 14 day household isolation must not visit under any circumstances.
- You must only visit if your waste & recycling cannot be stored at home safely or disposed of safely without causing risk of injury, health or harm.
- If you would ordinarily qualify for an Assisted Collection, or due to COVID-19 are over 70, shielding or classed as vulnerable, please make use of the Council's Additional Collections for garden waste, small items of electronic waste and small bulky items.
- Site staff will not be able to assist in unloading vehicles. You may be accompanied by person/s from your household.
- Pedestrians and those in vehicles must book a 'visiting slot' with the infrastructure department by either calling 01720 424450 (voicemail only) or emailing infrastructure@scilly.gov.uk. All items must be declared at time of booking. Anyone who turns up to site without first booking a slot will unfortunately be turned away. Any items which are not on the list will not be accepted.
- Social distancing of 2 metres must be strictly observed on site. Anyone failing to comply with social distancing rules, or advice issued by waste site operatives, will be asked to leave the site. This may result in the site having to close.
- The following items will be accepted for disposal: residual waste, dry mixed recycling in blue bags, garden waste, hazardous household waste (paint, batteries, household chemicals, asbestos), bulky cardboard, rigid plastics, domestic appliances, scrap metal, electrical items & Extra-Ordinary Household DIY Waste (bricks, stones, ceramics etc.) Please note charges may apply for the disposal of some material, as usual.

This guidance is up to date at the time of writing. All guidance is reviewed weekly and updated as necessary. For enquiries please contact infrastructure@scilly.gov.uk or call 01720 424450 (voicemail only).