

To: [Planning \(Isles of Scilly\)](#)
Subject: Planning application: P/25/024/FUL
Date: 08 September 2025 14:37:19

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I'm writing to you regarding my concerns that my housing association LiveWest have put in a planning submission to replace the wooden window frames at Normandy House with plastic. I have lived at Normandy house since 1996 when the house was first converted into separate flats and initially lived in the ground bay window flat of the main house. In 2000 I moved next door to the adjoining bungalow which was purpose built to resemble a small cottage using materials in keeping with the old building, such as small criss cross wooden windows and a slate roof crowned with beautiful zig zag terracotta ridge tiles.

I believe that both plastic and wood, when fitted correctly, have the same life span before they need replacing and Livewest have informed me that the cyclic replacement timescale is 30 years. Talking from my personal experience where the wood *has* suffered in my property (my back door) the main reason was from leaking and badly fitted guttering which also caused considerable damp to the interior walls. The guttering issue, after many years, was finally resolved last November and LiveWest gave me a replacement "like for like" solid wood kitchen door which is in keeping with the property (picture enclosed of my new kitchen door, along with a photo of the original front door which is still in perfect condition after 30 years.)

My house is incredibly cool in summer and warm in winter although I do appreciate this may not be the case for all tenants and many of the windows are due replacement.

I have lived at Normandy for nearly 30 years and raised my family here. I do understand that tenants living in the modern extension (attached to the old building) may prefer plastic or be indifferent to the materials used. personally I love Normandy House and from an aesthetic point of view I feel it will be a huge loss to put plastic doors and windows into an old granite building. Another concern I have is due to my property having tiny windows I will end up with thicker frames therefore reducing light.

As you know, Normandy House is in an area of outstanding natural beauty and I feel standards of aesthetics and beauty regarding this building should be maintained to ensure its charm for many more years.

5 Photos attached.

Karen Jenkins